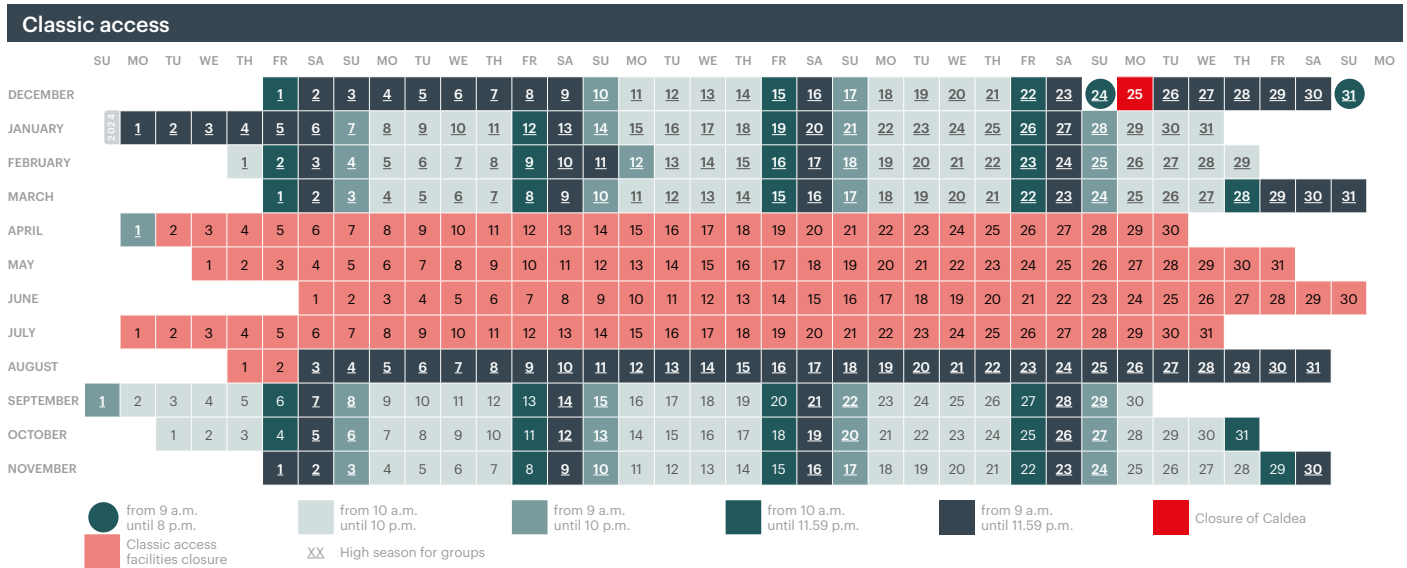


CALDEA INDIVIDUAL RATES 2023/2024

Valid from 1 December 2023 until 30 November 2024

Classic access		IN ADVANCE (until 5 days prior)	TICKET OFFICE (from 96 to 0 h prior)
EG14618	Morning adult admission ⁽¹⁾	€42	€44
EG14622	Afternoon adult admission ⁽²⁾	€45.50	€47.50
EG14623	Night adult admission ⁽³⁾	€42	€44
EG14624	Infant admission (children aged 3 to 4 years) ⁽⁴⁾	€19	€21
EG14365	Child admission (children aged 5 to 11 years)	€35.50	€37.50
EGO4307	3-day pass (3 adult admissions)	€84	€90
EGO4804	5-day pass (5 adult admissions)	€126	€135

CODE		RATES
MA03611	Localised massage 20 min (back, legs, feet, facial or cranial)	€39
MA10386	30-minute partial massage	€46
MA00134	60-minute general massage	€67



CALDEA INDIVIDUAL RATES 2023/2024

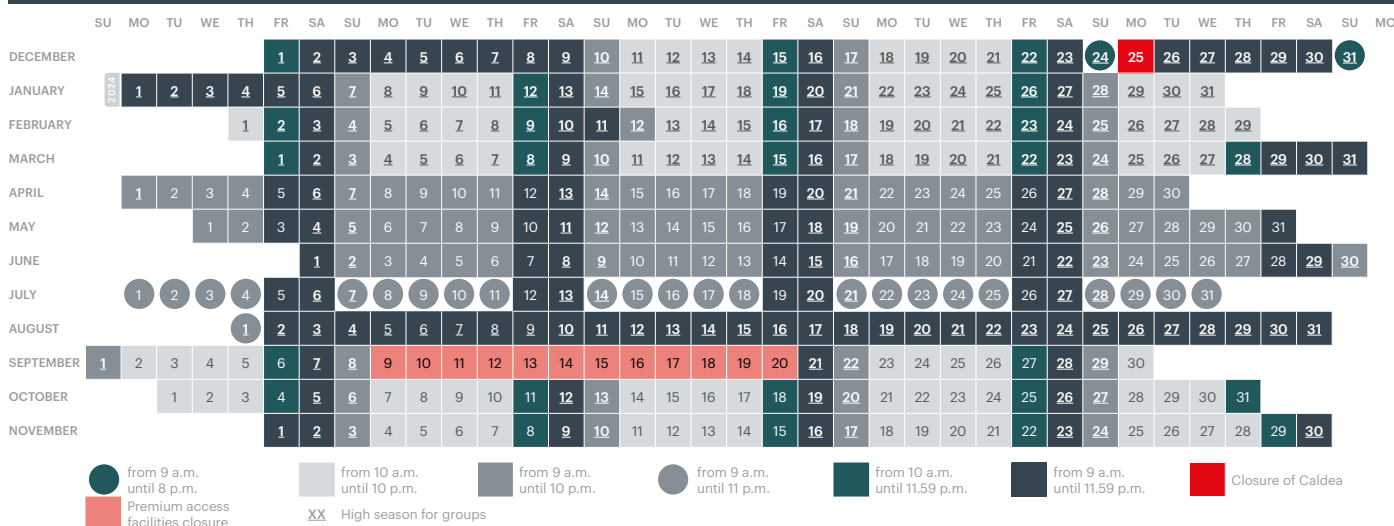
Valid from 1 December 2023 until 30 November 2024



Premium access			
CODE		IN ADVANCE (until 5 days prior)	TICKET OFFICE (from 96 to 0 h prior)
IE14633	Morning admission ⁽⁶⁾	€66.50	€68.50
IE14632	Afternoon admission ⁽⁷⁾	€70.50	€72.50
IE11684	Night admission ⁽⁸⁾	€66.50	€68.50
IE15060	3-day pass	€141	€145
IE15061	5-day pass	€211.50	€217.50

CODE		RATES
IX11704	4-h admission + 30 min. massage ⁽⁹⁾	€119
IX11716	4-h admission + 60 min. massage ⁽⁹⁾	€149

Accès Premium



CALDEA INDIVIDUAL RATES 2023/2024

Valid from 1 December 2023 until 30 November 2024

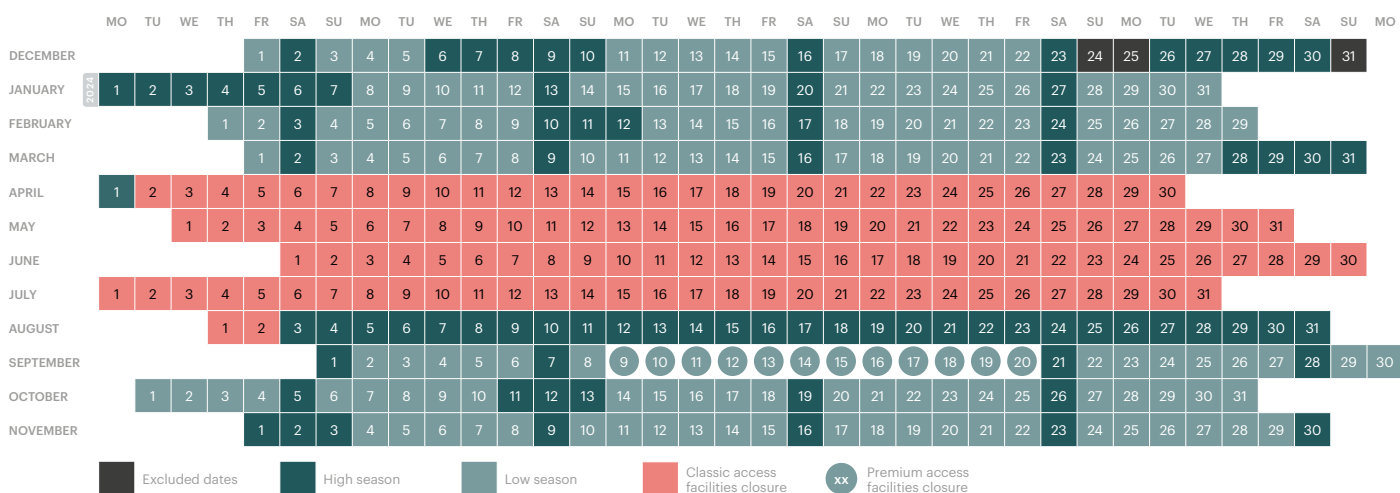


Classic access

CODE	ADMISSION + MEAL AT THE BLU RESTAURANT	FEES
PQ09175	Adult low season ⁽⁵⁾	€62
	Adult high season ⁽⁵⁾	€64
PQ12946	Children/Junior ⁽⁵⁾	€44
PQ12944	Infant ⁽⁵⁾	€33

Premium access

CODE	ADMISSION + MEAL AT THE BLU RESTAURANT	FEES
IP13332	Adult low season ⁽¹⁰⁾	€83
	Adult high season ⁽¹⁰⁾	€86



GENERAL TERMS AND CONDITIONS

Caldea, the thermal spa in Andorra, offers different entry methods: Classic access, ideal for families, allows entry to those over 5 years old and includes the large interior lagoon, the exterior lagoon, the transparent panoramic lagoon, the Indo-Roman baths, saunas, hammam and rest areas. Plus access, for people over 12 years old, includes entry to all Classic facilities, but also the grapefruit bath, the Aztec bath, the lemon bath, the solarium and the outdoor jacuzzis. Premium access, for those over 16, is the most complete entry to Caldea and gives access to all the facilities. Caldea also has a Children's Spa, exclusively reserved for 3-8 year olds.

Advance pricing is available up to 5 days prior to guest arrival. From the fourth day before the arrival date, the ticketing rate will be applied.

CLASSIC ACCESS GENERAL TERMS AND CONDITIONS (floor -1)

- The types of admission for Classic access: morning, afternoon and night, grant access for a maximum period of three hours. Multi-day passes, which are personal and non-transferable, grant access for a maximum period of three hours. In the case of admissions purchased with a supplementary service, the client may remain in the centre for four hours rather than three on the day they receive said service.
- (1) Morning admissions are valid from 10 a.m. to 14.45 p.m.
- (2) Afternoon admission is valid from 3.00 p.m. and 8.45 p.m. on days when the centre closes at 11.59 p.m. On days when the centre closes at 10.00 p.m., it is valid from 3.00 p.m. and 6.45 p.m.
- (3) Night admission is valid for the final three hours before the closing time of the centre (9.00 p.m. when we close at 11.59 p.m., and 7.00 p.m. when we close at 10.00 p.m.).
- For safety reasons, access to Classic access is not permitted for children under 5 years of age. ID must be presented as proof of age for children between 5 and 11 years old. Entry will not be permitted to any children without ID.
- In the aquatic area, children under 15 must be accompanied by an adult over 18 years of age at all times (at least one adult per every two children under 15). Visitors aged 16 and 17 cannot be in charge of a minor.
- Persons under 1.30 m in height will have to enter the area wearing inflatable armbands, which can be found at the entrance to the large indoor lagoon.
- (5) The package with dining in the Blu Restaurant includes a 2-hour morning or afternoon admission to Classic access + set menu (1st course + 2nd course + desserts, drinks not included). The children's/junior/Infant set menu includes a chicken escalope with French fries or macaroni Bolognese + yoghurt, ice cream or fruit. Prices according to the Blu Restaurant calendar, not valid on: 24/12, 25/12 and 31/12/2023 and during closure of Classic access.

CHILDREN SPA GENERAL TERMS AND CONDITIONS (floor 1)

- (4) The Classic access Infant admission only permits access to the Children Spa for a maximum period of 3 hours.
- Only children aged 3 to 8 are permitted. Children will be monitored by qualified supervisors while their parents enjoy the other aquatic facilities.
- Only 3 and 4 year old can access the Children Spa area; from age 5 and upwards, children will have access to all the Classic access facilities.
- Admissions: 1 adult per every 2 children. Minimum height to access the new area: 95 cm.
- A Passport, ID or family record book must be shown to prove the ages of all children.

PLUS ACCESS GENERAL TERMS AND CONDITIONS (floor 1)

- Access for Classic access customers with admission + a massage reservation of at least 20 minutes or promotions which include it.

PREMIUM ACCESS GENERAL TERMS AND CONDITIONS (floor 1)

- Entry forbidden to persons under the age of 16. ID must be presented as proof of age for children between 5 and 18 years old. All admissions to Premium access include the following services: access to all thermal facilities in Premium access, Classic access and Plus access; loan of swimwear: towel, robe and flip-flops; and access to activities and workshops.
- Morning, afternoon and evening admissions to Premium access allow visitors to stay in the centre for a period of 4 hours, except Premium access admissions during the Classic access closure, which allow access for a maximum of 3 hours.
- (6) Morning admissions are valid from 10 a.m. to 14.45 p.m.
- (7) Premium access afternoon admission is valid between 3.00 p.m. and 7.45 p.m. on days when the centre closes at 11.59 p.m. On days when the centre closes at 10.00 p.m., it is valid from 3.00 p.m. until closing time.
- (8) Premium access night admission is valid from 8.00 p.m. on days when the centre closes at 11:59 p.m.
- Multi-day passes are personal and non-transferable.
- (9) 4-hour admission + massage: the client can remain in the centre for 5 hours, including the treatment time.
- (10) The package with dining in the Blu Restaurant includes a 3-hour morning or afternoon admission to Premium access + set menu (1st course + 2nd course + desserts, drinks not included). Prices according to the Blu Restaurant calendar, not valid on: 24/12, 25/12 and 31/12/2023 and during the closure of Premium access. Only valid at lunchtime during the Classic access closure.

USE OF THE FACILITIES AND ADMISSION

- * It is totally forbidden to run in the centre; jump into pools and/or dive into the water; enter with open wounds, casts or bandages (even if wearing a waterproof cover); drink alcohol or enter in a state of intoxication.
- * Use the ladders to enter and exit the lagoons and thermal baths.

THERMAL SPA GENERAL TERMS AND CONDITIONS

All published prices include indirect taxes.

Caldea reserves the right to modify the general terms and conditions of sale, the rates and the calendar without prior notice.

Payment methods: show original voucher for exclusive admission to Caldea and pay according to the contract. If no contract is in place, payment must be made in advance at least 2 business days prior to arrival. For further information, contact the Booking Office. All reservations need to be made directly through our website www.caldea.com or through Caldea's Booking Office.